

Lordship Hub Co-op

Community building in every sense

Café Assistant Manager (Fixed Term)

Salary: £6500

Hours: 10 hours per week (weekend working a requirement)

Location: Lordship Recreation Ground, Higham Rd N17 6NU

Establishment: Lordship Hub

Start date: As soon as possible

Who we are and what we do

We're "The Hub" – a successful community run cooperative in an attractive building at the heart of a beautiful park, overlooking a lake. Our café has been open for nearly 3 years and has become a popular venue, serving park users, the community, and participants of the varied activities. Our aim is to provide services that are needed in the local community. This includes serving a menu that is all about fresh, wholesome, tasty and affordable food.

As a community cooperative we run differently to a normal business. For both practical and ethical reasons we have a flat management structure. As part of our team you'll get real responsibility right from the start and a fantastic opportunity to participate in all aspects of the development of **your** "Hub".

Our values are central to what we do. This means: we make decisions together, as a staff/volunteer team, and with our members.

Who we're looking for

As a café assistant mgr, you will be working closely with and supporting the café managers, helping them with the day-to-day running of the café to ensure that our customers receive a high level of service. Under the leadership of the café managers you will assist to make sure that food is prepared quickly and to a high standard, whether this is for sale in the café or for a catering order. You will work collaboratively as part of a committed team but will have the ability to work independently if required. You will be led by the café managers who will train you in the systems and techniques used in the café. You will be building on your existing skills and adapting them to the needs of The Hub.

Essential

- Experience working in busy Café or Restaurant as part of a team

- Experience in a customer facing role working to achieve a high level of customer satisfaction
- Knowledge of food hygiene standards
- Good communications skills
- Good problem-solving skills and the ability to take initiative and be flexible
- Ability to take initiative and be flexible

Desirable

- Experience using a coffee machine to make espresso based drinks
- Ability to work with a wide range of people from various backgrounds
- Catering training or similar
- IT literate
- Good Time Management skill
- A commitment to co-operative working and collaborative decision-making.
- A commitment to the local community.

Why it's great to work at "The Hub"

- You'll get the opportunity to take forward your own ideas and use your leadership skills to make a real difference.
- You'll work with a friendly and committed team of co-managers with a mix of talents to support each other.
- You'll enjoy a friendly, lively atmosphere in a beautiful park setting.
- Our flat management structure provides the opportunity for a free flow of ideas where everyone can have their say.
- You will develop the skills of our volunteers through support and empowerment.

To apply

Please send your C.V. and a covering letter to: personnel@lordshiphub.org.uk